## Perham Health – Partners in Care Council Annual Report – 2017

**Brief History & Configuration:** Partners in Care Council was organized in August 2009. The purpose of the council is to nurture an ideal care experience. The council serves to advocate, support and communicate processes that uplift the value of partnerships in this care experience.

The following were active members of the 2017 council: Colleen Bauck, Sonda Tolle, Kelly Riepe, Karen Doran, Kerrie Steinbach, Ross Olson, Treva Mayfield, Judi Haggstrom, Fred Lehmkuhl, Bob Wilkowski, Tessa Washek, Cindy Schmitt, Sarah Wallgren, Jennifer Howey, Renee Doll, Kris Schuett, and Jill Carlson.

## Summary of Council's Activities for the Year

<u>Strategic Team Involvement</u>: Patient/family members of the Partners in Care Council had active involvement and representation on several 2017 strategic teams, including: Population Health, Care Team Rounds, Coordination of Care, Safety Committee, Quality Committee, Falls Team, Infection Control, MHA Advisory Council, Community Wellness, Silos to Circles, PFCC (Patient and Family Centered Care), and Advance Care Planning.

Partners in Care Council received education and provided feedback on the following:

Navigational signs updated at ED registration and HUC desks for patients/family and visitors Perham Health brochure and website updated Advanced Care Planning Community Health Needs Assessment & 3 Good Things Just for Women Night – PICC had a booth display Patient and Family Guide to Services in Hospital room updated Men's Night – PICC had a booth display Smoking Cessation, Prediabetes, Obesity, Blood Pressure Hypotension Prevention of readmissions Falls Risks Patient Menus Infant Death/Family Care Guest Map of facility Volunteer Handbook Midwife Practice Whiteboards in rooms Silos to Circles – accessing community services for seniors 4H blankets & bags donations Patient and Family Centered Care Education for new staff Occupational Therapy in the hospital Hospitalist program

Summary compiled by Judi Haggstrom 1/25/18